

## Protean 7.4 MR4.5 Release Notes

### Overview

Protean 7.4 Maintenance release 4.5 brings a host of bug fixes for the desktop, mobile and sales applications. This release also introduces compatibility of Android 14 for the mobile Application and compatibility with Sage 50 V31

There are also some new quality of life improvements to improve overall usability and independent usage of the system!

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### Desktop

#### *Bug Fixes*

- 6474 - Job goes to unallocated when Job stock issue Purchase order is arranged
- 6631 - Error 2105 - You can't go to the specified record - when selecting different Job from Job Form
- 6568 - It is possible to edit labour charges after a job is invoiced
- 6619 - Credit - Labour Cost Value Incorrect when 'Print Visits Summary' Invoicing Option is not Selected
- 6621 - Credit - Labour Cost Value not Populated in tblElemntDet for Non-Project Jobs
- 6648 - Error 13 Type Mismatch Invoicing Job with the 'Print Visit Summary' option selected
- 6622 - No Traffic Light System for Inspections on any Job with Inspections
- 6647 - Error 2176 The Setting for this Property is too Long - Equip Movement
- 6649 - Error Importing Stock Records using 'Do Not Import' Flag for Selling Price
- 6650 - Error 6 overflow when opening sales opportunities
- 6651 - Error 6 - Overflow Crediting a Project Job with Misc Items and No Equipment
- 6629 - Since removing Activity statuses all activities now appear grey on planner
- 6610 - Engineer route planner job list box sometimes showing too small
- 4850 - Equipment Job History Report - Multi Equipment Jobs Not Reported
- 5370 - Service jobs with auto-added parts going to unallocated status when they should be in Awaiting Parts status
- 6478 - Cannot amend details of submitted activity on planner board even if you have correct access rights
- 6601 - Sage 200 Integration - Posting Receipt Stored Incorrectly Per Batch
- 5839 - Logoff all users scheduled task also logs out scheduler
- 6452 - Error 91 - Object Variable or With Block Variable Not Set when attempting to login to Protean
- 5255 - Meter reading have already been entered for this equipment if you try to change

status of equipment on job to Skipped or Outstanding

- 5851 - When logging a job, the warning to indicate that the equipment is under warranty doesn't appear if multi-equipment job
- 6602 - Option to amend / delete PO number on job after items have been booked in, this should not be possible
- 6548 - Unable to add equipment on Project Jobs which has one or more stages invoiced
- 6482 - Error 32766 When Crediting a Job with a Misc with more than 255 Characters in Description
- 6609 - Apostrophe in Windows Username Breaks Audit Logging
- 6596 - Stock State Abbreviation being Overridden when Pasting Incorrect Values
- 6464 - Stock reprice form Unit Cost Field is Incorrect sometimes
- 6470 - If you have a job with multiple inspections against it, it will change from awaiting details and skip straight to completed
- 6592 - Error in certain circumstances when applying filters to global hire invoicing routine
- 6486 - If a job has more than one visit, the Service Last Done date on the equipment record still uses the date from Visit 1 even if it was completed and linked to a subsequent visit
- 6612 - When creating a multi equipment job, and adding the equipment number before customer you get an error
- 5805 - Maintenance Contract Not Linked to Job When Lease Company Involved
- 6616 - Customer Import only allows Email Addresses with a length of 50 characters
- 6618 - Consecutively scheduled SFTP transfers of files output by the Exporter fail with an error

## Mobile

### *Bug Fixes*

- 6000 - These columns don't currently have unique values error
- 6625 - Service dates not saved when adding new equipment
- 6635 - Since removing Activity statuses all activities now only when 'Show Completed Items' is ticked
- 6626 - Inspection Sheets - When you add a note the system doesn't save it  
This happens when a piece of equipment is active on two hire or maintenance contacts at the same time with overlapping dates
- FOREIGN KEY constraint failed (code 787) error preventing sync
- 6590 - Parts duplicated when added onto job from mobile

### *Improvements*

- Android 14 compatibility

## Sales App

### Bug Fixes

- 6594 - User reference names not pulling through to sales app
- 6595 - Cancelled and complete campaigns show on the sales app
- 6597 - Opportunities do not appear on the site record

### Quality of Life Improvements

- Only populate the service type description in the To Do section on a job form
- Ability to move inspections from job level to equipment level and vice versa. Can also move inspections between equipment records completed on the same visit
- Ability for user to amend the order number 'Customer ref' field on an invoice and job, this can also be done for Sales orders and their associated invoices
- Users able to update licences and make changes in licence manager without needing all users to be logged off
- We have removed the 'status' aspect of employee activities so there is no need to 'Start' and 'Finish' an activity, simply add the activity with the start and end times as required
- Ability to change the Tax point date on a Sales Invoice or Credit
- Ability for a user to 'uncancel' a job
- Protean email client, you now have the ability to add and remove attachments via UI
- Ability to track variation orders within a project
- Added support for Sage 50 v31
- Added a new user definable Reference field which can be set to List on the PO screen
- Setting to decide which Invoices get update when Reference on Document is changes

*The above changes are all controllable via access rights.*

## Contact Information

If you have any questions or want to find out more about the items in this Protean release please contact the support team via live web chat on [support.proteansoftware.com](https://support.proteansoftware.com), email [support@proteansoftware.co.uk](mailto:support@proteansoftware.co.uk) or call 02476710310

If you require assistance upgrading your Protean system please contact the support team who will assist. The installation files for this version can be found here - <https://support.proteansoftware.com/home/download-capture/>