

# Maintenance Release 11

Release Notes

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## Introduction

The purpose of this document is to describe in detail the technical and functional updates of a minor version change to Protean Software.

The updates listed in this document detail the differences between version **7.3.4864** (Feature release 7) and version **7.3.4866** (Maintenance Release 11).

With regards to the installation of this build, if you are currently using a version prior to 7.3.4378, you will need to uninstall the Protean client from the PC before you can install the new client.

## Issues Resolved

### Mobile Solution Module

#### **ID 6222**

If the setting 'PDA Engineer auto-set visit time off' is enabled, when a visit was refreshed back to the server, the visit date was appearing as 1899.

#### **ID 6226**

On rare occasions, when engineers attempt to sign off a job on the mobile device with large amounts of data a fatal error would appear due to memory limits proposed by Android.

#### **ID 6227**

Occasionally, if a visit is assigned to an engineer with a large amount of equipment records on it, it would cause the mobile device to have reduced responsiveness and slow performance.

#### **ID 6229**

On rare occasions, engineers were unable to accept a visit on their device if there was a large amount of equipment records with some of them being on a status of 'Out of action'.