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# Protean 7.3



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## FR7 Release Notes

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Protean Field Service Management System 7.3.4860

November 2019



### Notice

The content in this document represents the current view of Protean Software Ltd as of the date of publication. Because Protean responds continually to changing market conditions, this document should not be interpreted as a commitment on the part of Protean. Protean cannot guarantee the accuracy of any information presented after the date of publication.

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*Information in this document is subject to change without notice.*

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# SECTION 1 - OVERVIEW

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## 1.1 - Document Purpose

This document provides the feature information for the FR7 release of Protean 7.3 (7.3.4860) by Protean Software Ltd

## 1.2 - Background

This update incorporates an enhancement requested by customers. It forms part of the standard release schedule set down by Protean Software Ltd to keep Protean 7.3 current & offer increased functionality to the customer base as well as to attract new customers.

## 1.3 - Documentation

Further product documentation is available within the help system for Protean and from the Protean help website ([support.proteansoftware.co.uk](http://support.proteansoftware.co.uk)).

## 1.4 - Licensing

There are no licensing implications for Protean 7.3 resulting from this release.

## 1.5 - Supported Operating Systems & Platforms

### 1.5.1 Protean (Office)

Protean will operate on the following operating systems:

Windows 7, 8, 8.1 & 10

Windows Server 2008 and above

Terminal Services & Citrix supported

### 1.5.2 Protean (Mobile App)

Protean Mobile will work on any device running the Android operating system, v4.4 (KitKat, 2013) and above (currently latest version is v10). The device will also need a SIM card to support mobile internet & a appropriate data plan. Consideration should also be given to a rear-facing camera if engineers might be required to capture photographs on site.

# SECTION 2 - WHAT'S NEW IN THIS RELEASE - OFFICE

## 2.1 - Multi-Equipment Job Warnings

Previously users creating multi-equipment jobs missed out on some useful functionality whereby job warnings were displayed to the user to relay useful information about the equipment on the job, such as warranty warnings & excessive breakdowns.

To address this we have added the standard job warning pop-up messages to the equipment search & select screen:

Equipment Search - 12 Items - 0 Selected

Search Criteria

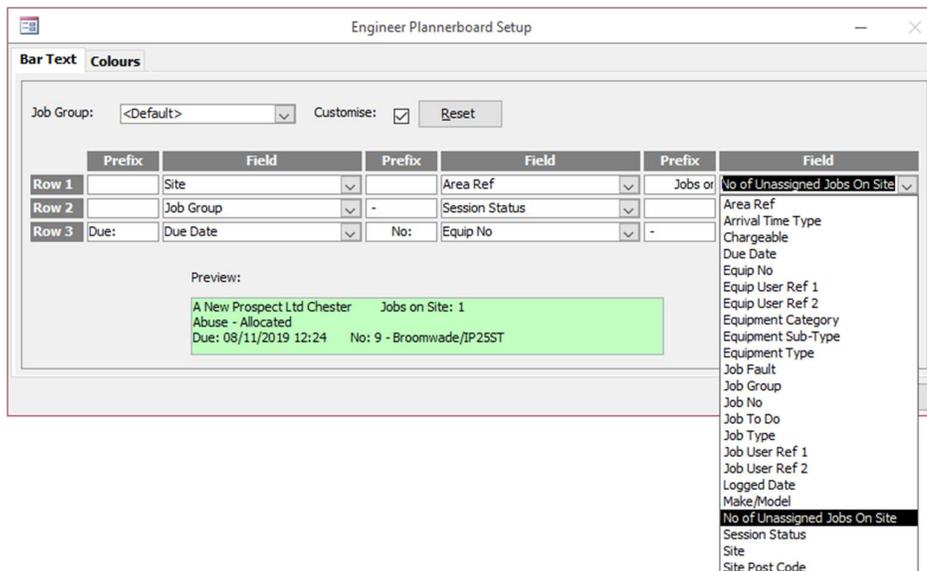
Equipment Search Table:

Equip No	Make	Model	Serial No	Cust Equip No	Status	Second Hand	Location	Warnings	Notes
0008	TrakGlobal	P200	8768687		On Hire	No	Sales Office		
0021	TrakGlobal	P1000	6585855856	FT852-A	Sold	No	Factory	This equipment is due for service on 01/02/2018	
0989	Mitsubishi	RF750	23534369		Customers Own	No	Sales Office		This item needs new PCB the next time we go out to site
2099	Vallant	E50	65465666	COP 5555	Customers Own	No	Factory	This equipment is under warranty	
3381	Potterton	BOOM	8312684		On Hire	No	Sales Office		
4	Mitsubishi	RF750	5457		Sold	No	Factory	There have been 3 jobs logged for this equipment in the last 7 days	
5	Mitsubishi	RF750	5458		Sold	No	Sales Office	There have been 3 jobs logged for this equipment in the last 7 days	
7195	Site	Record			Customers Own	No	Warehouse		
8356	Mitsubishi	RF750	665465	H2	Customers Own	No	Factory	This equipment is due for service on 08/06/2003	
95075	Broomwade	GPM25N	M3750845GEF6041		On Hire	No	Warehouse	This equipment is due for service on 15/01/2002	
9867	TrakGlobal	P200	45547547	COP 1111	Customers Retirec	No		This equipment is due for service on 10/07/2003	
T6789	Mitsubishi	RF750	568557	COP 76556	Customers Own	No	Warehouse	This equipment is due for service on 12/06/2003	

After the location column users can now see a 'Warnings' column containing advice on the warranty state of that item, whether a service is due and when and if the job warning has been triggered that looks for excessive jobs being booked. If multiple warnings are triggered then they will appear after each other separated by a semi-colon.

## 2.2 - Plannerboard - Additional Field for Visit Cards

A new option has been added to the Engineer Plannerboard Setup in System/Job. When choosing what text & information they want to appear on the visit boxes in the plannerboard, users can now choose 'No of unassigned Jobs on Site'.



This will display the number of jobs already created for the same site as the current visit that have not yet been allocated (ie they will be in the list of jobs displayed at the bottom of the plannerboard). This value is calculated by counting the number of jobs that are 'unallocated' & 'parts in'. Users can choose where the value will appear and what the label says (as you can with all of the fields available here.)

# SECTION 2 - WHAT'S NEW IN THIS RELEASE - OFFICE

## 2.2 - Plannerboard - Additional Field for Visit Cards (cont.)

With this information visible users can be informed if there are other jobs that need allocating for the same site. To go along with this feature we have added another useful option in the jobs grid at the bottom of the plannerboard (see below).

Job No.	Job Type	Site	Site Route	Area	To Do	Logged	Due	Equip No.	Serial No.	Booked by	% complete	Status	Site Post C	Make	Model	Category	Type	Sub Type	OOA	
17051	Hire Breakdown	F. G. Landispace & Design	East	East	Customer mould file	13/03/2000 08:11	13/03/2000 11:11	93245	CT9435 2063			Unallocated	M32 4HC	Bromwadi	SP350D	AC Unit	Telemetric	Standard	Standard	
17075	Hire Breakdown	Krypton Water Authority	North	North	AC LUSHYS BEACON	15/03/2000 08:45	15/03/2000 08:45	CP748	0703007862			Unallocated	M32 4HC	Bromwadi	SP350D	AC Unit	Telemetric	Standard	Standard	
17057	Hire Breakdown	Business Exhibitions Ltd	North	North	radator cap u/w/hae	13/03/2000 14:32	13/03/2000 15:32	93838	07019027178			Unallocated	CA11 08V1	Potterton	GVC 16	Telemetric	Phase 1	Standard		
17055	Call out	F. G. Landispace & Design	East	East	Puncture - Tyre Size	13/03/2000 14:57	14/03/2000 11:37	CP30	50802035			Unallocated	M32 4HC	Potterton	PG25N2	Boiler	Static	Standard		
17053	Call out	Compton Northern Division	South	East	Ram requested that's	13/03/2000 13:34	13/03/2000 14:34	96310	0717007936			Unallocated	EW6 3QZ	Bromwadi	SP350P9S	AC Unit	Telemetric	Standard		
17024	Hire Breakdown	Compton Northern Division	South	East	Bolt appeared in steer	10/03/2000 10:48	10/03/2000 11:48	96306	013044			Unallocated	EW6 3QZ	Potterton	S46	Telemetric	Phase 1	Standard		
17008	Call out	Robertson Jinery	South	South	Trouble starting trudd	09/03/2000 11:21	09/03/2000 12:21	CP524	20460			Unallocated	TW5 0LD	Vallent	FG20	Boiler	Static	Standard		
16995	Hire Breakdown	Business Exhibitions Ltd	North	North	Fit rubber busines on	08/03/2000 16:12	09/03/2000 08:42	99028	W055 3676 01			Unallocated	CA11 08V1	Bromwadi	SP351S	AC Unit	Telemetric	Standard		
16994	Hire Breakdown	Robertson Jinery	South	South	Wires on siller arm w	08/03/2000 15:48	09/03/2000 08:18	99480	W-704-88			Unallocated	TW5 0LD	Potterton	20 W8TL	Boiler	Static	Standard		
16992	Hire Breakdown	Compton Northern Division	South	East	Door handle.	08/03/2000 15:16	08/03/2000 16:16	97296	48315S			Unallocated	EW6 3QZ	Potterton	JD1548	Boiler	Static	Standard		
16988	Hire Breakdown	Business Exhibitions Ltd	North	North	Busline fork - origin	08/03/2000 14:26	08/03/2000 15:26	99991	071701 0352			Unallocated	CA11 08V1	Bromwadi	SP3 548	AC Unit	Telemetric	Standard		
16986	Warranty - Recharge	Robertson Jinery	South	South	power steer motor br	08/03/2000 13:21		99942	218215AA			Unallocated	TW5 0LD	Potterton	BTRT1350	Boiler	Static	Standard		

## 2.3 - Plannerboard - Site Filter

Users now have the ability to filter the jobs list on the plannerboard by Site Name. This is for use in conjunction with the new visit box field displaying the number of outstanding jobs on that site but can be used independently as well of course. Simply click the [...] button to open the normal Site Search screen, find and select the Site needed and you are returned to the plannerboard and the filter applied automatically. To remove the filter just use the red cross icon at the end of the Site filter.

Job No.	Job Type	Site	Site Route	Area	To Do	Logged	Due	Equip No.	Serial No.	Booked by	% complete	Status	Site Post C	Make	Model	Category	Type	Sub Type	OOA	
17480	Installation	ABC Machine Tools Ltd	North	Gleng	New installation	24/01/2019 06:14	24/01/2019 00:00					Unallocated	CV3 6EZ							
17479	Installation	ABC Machine Tools Ltd	North	Gleng	New installation	24/01/2019 06:14	24/01/2019 00:00					Unallocated	CV3 6EZ							
17474	Call out	ABC Machine Tools Ltd	North	Gleng		09/11/2018 10:42						Unallocated	CV3 6EZ							
17473	Call out	ABC Machine Tools Ltd	North	Gleng		01/11/2018 17:21						Unallocated	CV3 6EZ							
17472	Call out	ABC Machine Tools Ltd	North	Gleng		01/11/2018 17:00						Unallocated	CV3 6EZ							

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## SECTION 2 - WHAT'S NEW IN THIS RELEASE - OFFICE

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### 2.4 - Next Service Due Date Calculation moved to Service Types

The GasSafe Register recently issued the following update to their regulations:

Industry Standard Update 079 – Regulation 36(3) which was revised to introduce flexibility in the timing of landlords annual gas safety checks & states. <https://www.landlordsguild.com/the-changes-to-gas-safety-rules-you-need-to-know-about/>.

Essentially our users that are GasSafe registered needed to be able to offer a choice of how the next service due dates are calculated. Previously in Protean this choice was made at company level by using a general setting where users could select either calculating the next due dates based on the due date of the service or the actual done date of the service.

To enable this flexibility we have moved the selection of calculation method to Service Types, defaulted from the general setting which still exists. This means that if users have a customer that requires their services are calculated in a certain way then they can set this up on the Service Type used on their Maintenance Contracts.

The screenshot shows a dialog box titled "Service Type - Routine inspection". It has two tabs: "General" and "Overrides". The "Overrides" tab is selected. The fields are as follows:

- Name: Routine inspection (dropdown menu) with a "Modify" button.
- Description: Minor Service (text box).
- Inspection Template: Service/Maintenance (dropdown menu).
- Servicing Interval: (text box, currently empty).
- Schedule Services: From Done Date (dropdown menu, highlighted with a red box).
- Due Date Calculation: Time Based (dropdown menu).
- Service Every: 3 (text box) and Months (dropdown menu).
- Targeted Hours: 0 (text box).

At the bottom are "OK", "Cancel", and "Apply" buttons.

### 2.5 - Credit Limit Checks on Hire & Maintenance Contracts

Previously customer credit limit checks were only carried out on Jobs & Sales Orders. Now we have added them to Hire & Maintenance Contracts as well. When a contract is 'agreed' then the value of the next invoice is checked against the credit limit of the customer on the contract. VAT is included in both cases when checking against the credit limit.

For Hire, the hire rate & hire extras charges are added together - note that suspensions & rate changes are ignored.

For Maintenance, the rate is used - note that any stepped maintenance options are ignored.

Two new Access Rights have been added to control users interactions with these new features called 'Override Credit Limit' in the Hire & Maintenance sections of Access Rights.

# SECTION 2 - WHAT'S NEW IN THIS RELEASE - OFFICE

## 2.6 - Add VAT to credit limit checks on Jobs

When work was done on the Hire & Maintenance Credit Limit Checks (see above) it was discovered that unlike the Sales Order checks the ones carried out on the Job values did not add VAT on before checking the customers credit limits. This has now been resolved.

## 2.7 - Sage 50 2020 Integration

Protean now includes support for the latest version of Sage 50c - 2020. This includes the standard links of importing customers, suppliers & nominal account structures and exporting sales & purchase invoices as well as nominal journals.

## 2.8 - Import E-Mail Address from Sage 50 to Invoice E-Mail Field

A new setting has been added to General Settings called "Sage Customer Import Include 'Invoice To' Email" that has the following three options:

### Never Update

If selected the email address in 'Email 1' in Sage is not imported. This is the default behaviour.

### Only Update Blank

If selected and the 'Invoice To Email' field on the customer record is blank then it is updated with the email address in the Email 1 field in Sage.

### Always Update

If selected always update & overwrite contents of field if populated.

## 2.9 - Show Supplier Part No on PI Matching Screen

On the Purchase Invoice Matching screen when looking at a Parts receipt the internal Part No is displayed. Now we have added the ability to switch between your Part No and the Supplier Part No, either a default or when needed on the PI screen itself.

The screenshot shows the 'Purchase Invoice - 3231' window. It is divided into several sections:

- Supplier:** A00010, Operations, Oxbridge Industrial Estate, Redditch, Worcestershire, B73 4#1.
- Invoice:** Type: Invoice, Depot: Service, Invoice No: 3231, Currency: Pound Sterling, Reference: , Exch Rate: 1.000000, Tax Point: 03/04/2018, Due Date: 03/04/2018, Status: Entry.
- Notes:** (Empty)
- Value:** Gross: 1,500.00, Net: 1,250.00, Tax: 250.00, Unmatched Net: 1,200.00, Unmatched Tax: 240.00.
- Nominal Analysis:** Receipts, Carriage, Job Costs, Summary.
- Table:** A table with columns: Receipt Date, Receipt Ref, Order No, GRN No, Type, Part No, Description, O/S, To Match, Variance, Match. It lists four receipts for 11/12/2002.
- Totals:** 1,716.14

# SECTION 2 - WHAT'S NEW IN THIS RELEASE - OFFICE

## 2.9 - Show Supplier Part No on PI Matching Screen (cont)

Purchase Invoice - 3231

Supplier	Invoice	Notes	Value
A00010 Operations Oxbridge Industrial Estate Redditch Worcestershire B73 4HH	Type: Invoice Depot: Service Invoice No: 3231 Currency: Pound Sterling Reference: Exch Rate: 1.000000 Tax Point: 03/04/2018 Due Date: 03/04/2018 Status: Entry		Gross: 1,500.00 Net: 1,250.00 Tax: 250.00 Unmatched Net: 1,200.00 Unmatched Tax: 240.00

Nominal Analysis Receipts Carriage Job Costs Summary

Receipt Date	Receipt Ref	Order No	GRN No	Type	Supplier Part No	Description	O/S	To Match	Variance	Match
11/12/2002			11218	Parts	KJ888	arter Motor	0.00			
11/12/2002			11218	Parts		yd Brush Set	1,200.00			
11/12/2002			11218	Parts	0018070	otor Brushes	135.50			
11/12/2002			11218	Parts	0018069	ushes	380.64			

Reset Filter Depot: Service Tax Exchange Rate Supplier Part No Totals: 1,716.14

↑ ↓ ↻ 📄 📁 🗑️ Delete Clear Commit Close

On the Purchase Invoice Matching screen there is a button at the bottom of the form called 'Supplier Part No' which will toggle the display above it to show the Supplier Part No instead of the Part No. The button is highlighted if in use to show the user it is displaying the Supplier Part No.

In General Settings there is a new option called "Purchase Invoice Part No Default" with two options: 'Part No' & 'Supplier Part No' that will act as the default behaviour of this screen.

## 2.10 - Parts Returned to Stock using date of JSI

We are aware that some users were frustrated that Parts returned from Jobs were posted to Sage with the date of the Job Stock Issue, not the date they were removed from the Job and returned to Stock.

Now this behaviour has been changed so that the date when the parts are returned is used where possible.

OLD METHOD:

Stock Issued to Job on 14/12/18. Job attended 04/01/19. Engineer completes visit 04/01/19. Parts removed & Job Invoiced 18/01/19.

The parts returned would be updated to Sage with a processing date of 14/12/18, despite being initiated on 18/01/19.

NEW METHOD:

Stock Issued to Job on 14/12/18. Job attended 04/01/19. Engineer completes visit 04/01/19. Parts removed & Job Invoiced 18/01/19.

The parts returned would be updated to Sage with a processing date of 18/01/19, the date when they were returned to Stock.

## SECTION 2 - WHAT'S NEW IN THIS RELEASE - OFFICE

### 2.11 - Import/Export Settings for On Stop Flag for Sage 200

Some customers wanted to the ability to better control the flow of information between Protean & Sage 200, with a special emphasis on the on-stop flags.

Therefore we have added a new General Setting called "Sage 200 Disallow Import of On Hold Flags" with two options which are :

- Yes Do not import on hold flags
- No Import on hold flags (default behaviour)

### 2.12 - Access Right to Control Visibility of Service Dates on Web Portal

Users wanted to control which customers, using the web portal, could view the service details on the Equipment page.

## Equipment Details

<a href="#">View Jobs for this Equipment</a>		<a href="#">View Equipment Charge History</a>		<a href="#">Request a Job</a>	
Identification		Location			
Your Ref:	FT852-A	Factory			
Make:	TrakGlobal	ABC Second Depot			
Model:	P1000	Grove Lane			
Serial No:	6585855856	Smethwick			
Our No:	0021	Birmingham			
Type:	Sold	B66 2SL			
Condition:	Operational	United Kingdom			
Meter Reading:					
Meter Reading Date:					
Service Details		Warranty Details			
Next Due:	01/02/2018	Expiry Date:	17/05/2019		
Last Done:	19/12/2011				
Meter at last service:					
Notes					
<a href="#">Edit</a>					
Specification		Charges(£)			
Condenser:	Twin	<b>Summary</b>		<b>Total</b>	<b>Per Month</b>
Depth (mm):	238	Non-PM Service Total		0.00	0.00
Sleep function:	Yes				
Spec:	ClearView	PM Service Budget		0.00	
Weight (kg):	16	Contract Charges		0.00	0.00
Width (mm):	1100	PM Service Total		0.00	0.00
Height (mm):	325	Budget Remaining		0.00	
Vehicle Reg:	BW36 YHG				
Vehicle Make:	Nissan				
Vehicle Model:	Micra	<b>Grand Total</b>		<b>0.00</b>	<b>0.00</b>

So we have added a new Access Right called 'View Service Date Details' in the Equipment Details area of the 'Customer Web' section. If excluded here a customer will not be able to see the two service dates shown above. Default behaviour is visible.

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## SECTION 2 - WHAT'S NEW IN THIS RELEASE - OFFICE

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### 2.13 - Classes Support Added for Quickbooks UK Desktop

Protean now supports 'classes' in QB which equate to Departments in Sage. Users can select depts. as normal around the system and these values will be posted to classes in QB. This update also supports the Dept/Cost Centre switch available in Settings.

### 2.14 - Increased BIN Location to 50 characters

The size of the field length for Bin locations in the Stock module has been increased to all 50 characters to be entered. This is purely a database change the actual field on the form has not been extended. All reports that show the Bin location have been updated to have the Bin location field extended as much as possible without compromising the report layouts. Reports can be bespoke in the usual way if customers need a specific report to be formatted to accommodate large bin locations.



### 2.15 - Protean Intelligence v2.0

Protean now uses Microsoft PowerBI as its chosen BI tool. This is faster, more reliable, easier to use and the same monthly subscription as the old BI provider - Pan Intelligence. There are no changes to how Protean operates. There is a General Setting to store the URL of the users PowerBI account and it can be accessed from the Protean Intelligence menu item under the Reports section on the menu bar.

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## SECTION 3 - WHAT'S NEW IN THIS RELEASE - MOBILE

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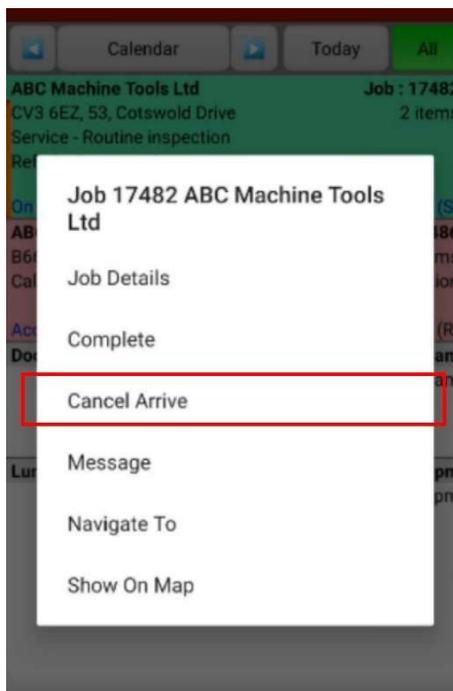
### 3.1 - Cancel Arrival

When Engineers arrive on site to work, sometimes the customer does not allow them access to the equipment in question and the job has to be postponed. Currently the process to deal with this is a complex workaround. Now we have added the ability for an engineer to cancel his or her arrival on site.

When a visit is 'on site' the engineer can tap on the visit and open the menu. Then simply select 'Cancel Arrive'.

A notes box appears for the engineer to enter a message for the job controller to explain why they are not able to do the job.

On confirming 'OK' the message is sent and the visit returns to an 'Allocated' status and the engineer is taken back to the job list where he or she can start travelling to another job instead.



### 3.2 - Labour Visits Over Midnight

One of the problems experienced by engineers & businesses that offer 24 hour service cover was that labour visits could only take place within one day, in other words a visit could not go past midnight. If an engineer worked on site from say 11pm to 3am he would have to record that work as two visits which was not ideal and meant always losing 1 minute of time as visits had to stop at 23:59.

We have addressed this by enabling the recording of labour visits across midnight. We have done this by adding a date to the Time On & Time Off boxes on the labour tab on the Job Complete screens on the mobile app. All changes are on the app. Nothing has been changed in the office system and the data entered by the engineer will be split into two visits for recording on the job in Protean.

The new functionality supports the auto-time recording features already in the app. So if users have turned on auto-time off (time on is auto by default) then this will work correctly both within one day and across midnight as needed.

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## SECTION 3 - WHAT'S NEW IN THIS RELEASE - MOBILE

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### 3.2 - Labour Visits Over Midnight (cont)

If recording manual labour hours, when an engineer goes to the Labour tab on the mobile app the Time On & Time Off boxes automatically have today's date in both boxes. This means that if the visit took place today, within hours, then the engineer does not need to change anything, so there are no extra clicks or data entry needed.

Time On	Time On Site	Time Off	Worked
Thu 7-Nov-2019 11:51 am	Thu 7-Nov-2019		00:00
Thu 7-Nov-2019	Thu 7-Nov-2019		00:00
Clear	Total:		00:00

Traveling Time To Site: 0:00

Traveling Time From Site: 0:00

Miles travelled: 0

On Time 1

Change Date

1	53	
12	52	
11	51	AM
10	50	PM
9	49	

✓ ✕

Above we can see that on arrival the Time On & Time Off boxes are both set to 7th November (today) and the Time On is populated. If a normal, in hours visit, the engineer just taps on the Time Off box and enters the time as normal. If the date needs to change on either box then the 'Change Date' button can be used (see screenshot 2 above). This opens a calendar where a date can be picked.

The 'Worked' hours will calculate the total number of hours worked across the two days. In the example on the following page this is 16 hours.

The facility to 'split' the visit and have a Time On 2 & Time Off 2 is also supported by this new functionality and allows the crossing of midnight to be in any field, for example, the engineer starts on 7th Nov at 5pm. Works until 11pm and then has a break, coming back at 12.30am on 8th Nov and finishing at 7am on 8th Nov.

The only existing functionality not supported by the new feature is the ability to see a priced job sheet and collect payment on the mobile app. Due to the complexities involved if you have this feature turned on then the new visit functionality is not available.

# SECTION 3 - WHAT'S NEW IN THIS RELEASE - MOBILE

## 3.2 - Labour Visits Over Midnight (cont)

**Job 17492 - Labour**

Time On	Time On Site Time Off	Worked
Mon 4-Nov-2019 2:37 pm	Tue 5-Nov-2019 6:38 am	16:01
Mon 4-Nov-2019	Mon 4-Nov-2019	00:00
Clear	Total:	16:01

Traveling Time To Site: 0:00

Traveling Time From Site: 0:00

Miles travelled: 0

**Job Details**

Job No. 17492  
 Site Name ABC Second Depot  
 Your Equip No FT852-A  
 Make/Model TrakGlobal/P1000  
 Serial No. 6585855856  
 Location Factory  
 Meter Reading

**Engineer report**

04-Nov-2019 2:37 pm - 05-Nov-2019 6:38 am

Hours On Site 16:01  
 Travel Hours 0:00  
 Mileage 0  
 Details fixed

Here is an example of a visit over midnight

The job sheet also supports the new functionality

Job - 17492

Equipment	Site	Customer	Job
0021 TrakGlobal P1000 SN: 6585855856 Factory Sold Multi-Equipment	A00301 ABC Second Depot Grove Lane Smethwick Birmingham B66 2SL	A0003 ABC Machine Tools Ltd 53, Cotswold Drive Coventry CV3 6EZ	Contact Name: Fred Jones No: 17492 No-Charge Contact Phone: 01132 666 4444 Type: Call out (Custom) Contact Email: fredjones@abc.co.uk Order No: 345678 Priority: Low Authority: Status: Awaiting Complete

Main Labour Parts Misc Attributes Invoicing Summary

Visit	Date	Time On	Time Off	Travel	Hours	Mileage	Engineer	Bay/Van	Status
1	04-Nov-19	14:37	23:59	00:00	9.37	0	Chris Morgan	N566 ATO	Complete
fixed									
2	05-Nov-19	00:00	06:38	00:00	6.63	0	Chris Morgan	N566 ATO	Complete
fixed									

When the data is returned to Protean the visit is split into two automatically running the first visit up to 23:59 and starting the second visit on 00:00 the next day. Both visits will be populated with the visit report and job data as normal. Any parts fitted will be assigned to the last visit.

# Protean 7.3

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**FR7 Release Notes**

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