

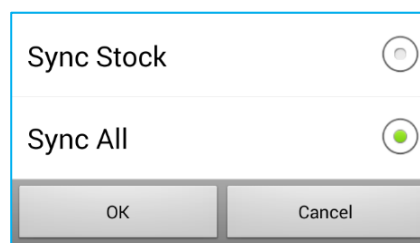
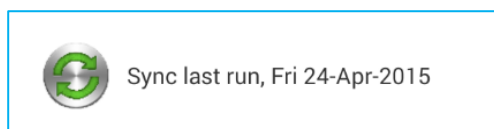
Protean has a feature that enables an engineers ETA to be automatically calculated and continually updated whilst they are en-route to a job.

This uses Google Maps API, which takes into account current location and traffic conditions.

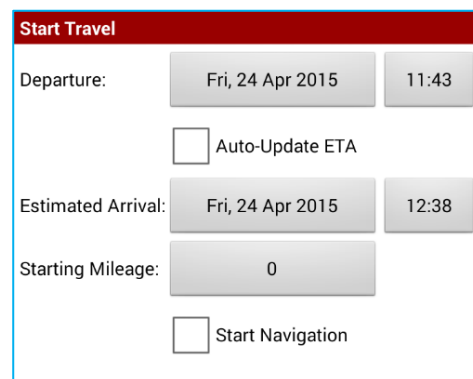
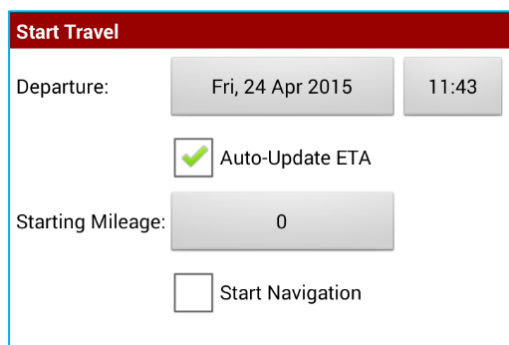
To enable this FOC feature you simply need to let Protean support know and we will enable the settings for this to happen.

Email: support@proteansoftware.co.uk

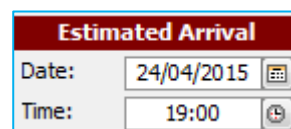
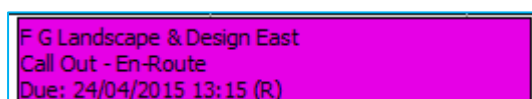
- 1) Once the setup has been performed by Protean, all your engineers will need to perform a Full-Sync within Protean on their Android devices.



- 2) Following this the next time they 'Start Travel' to a visit this option will show up:
The Tick Box is automatically ticked, if you untick it you can manually enter an ETA:



- 3) In the background Protean will communicate with the Google API and Populate an ETA on the Visit, which will update the Plannerboard.



- 4) Protean will continue to update the ETA until the engineer is on site at the job in question.

