

# Maintenance Release 8

Release Notes

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## Introduction

The purpose of this document is to describe in detail the technical and functional updates of a minor version change to Protean Software.

The updates listed in this document detail the differences between version **7.3.4536** (Feature Release 4) and version **7.3.4557** (Maintenance Release 8).

With regards to the installation of this build, if you are currently using a version prior to 7.3.4378, you will need to uninstall the Protean client from the PC before you can install the new client.

## Issues Resolved

### CRM Module

#### **ID 6047**

When the access right was denied for users, if you try to access a sales opportunity via a magnifying glass elsewhere in the system, you could access a sales opportunity for another salesperson.

### Mobile Solution Module

#### **ID 5570**

When trying to use the barcode scanner on a single equipment job on the mobile device, the details were not updating the search field

#### **ID 6036**

If parts are issued onto a job after visits have been notified to the engineers, these parts would be visible on both engineers visits and causes parts to duplicate when the visits are complete.

### Jobs Module

#### **ID 6026**

When an outstanding equipment record was deleted off a job where another equipment record had been marked as done, the status of the job was staying as 'Unallocated' status

#### **ID 6061**

When completing an equipment revaluation job for a fixed asset, a posting was being made to the equipment stock nominal code

#### **ID 6066**

When a purchase order is raised for all parts from a job stock issue, the job stock issue was left blank and showing as 'Entry' status

### Maintenance Contract Module

#### **ID 6008**

If you create a copy of a maintenance contract, the original first service due date overwrites the next due date on the equipment record

### Customer Web Module

#### **ID 6030**

When a maintenance contract was fully invoice up until the end date, the maintenance contract would no longer appear on the customer web

### Purchase Order Module

#### **ID 5846**

Occasionally, if the print for the purchase order fails, the purchase order stays at a status of 'Authorised' but the 'QTYPO' on the part record increased

## Accounts Module

### **ID 6039**

If the batch ID was too high, this caused a batch update to Quickbooks to fail

### **ID 6050**

The batch update failed if reference 2 was over 20 characters when batch updating to Sage Line 50

## General Module

### **ID 6027**

Occasionally, some forms did not appear correctly within Protean and double clicking icons caused Protean to hang