# Maintenance Release 5

Release Notes

# Contents

# Introduction

The purpose of this document is to describe in detail the technical and functional updates of a minor version change to Protean Software.

The updates listed in this document detail the differences between version **7.3.4309** (Feature Release 2) and version **7.3.4348** (Maintenance Release 5).

# Enhancements

## General

**ID 2726**

Ability to Export XML – The system now allows you to export data in an XML format

**ID 2727**

Job import now allows you to import attributes and attachments (NOTE: this functionality is only available when importing from an XML File)

**ID 2728**

Extension of Customer Import Routines to include new fields – The system now allows you to import site notes, longitude and latitude and external site reference

**ID 2730**

Security Enhancements to the Bypass password – The Desktop and Android versions of Protean will now have their own unique passwords generated daily

# Issues Resolved

## Jobs Module

**ID 5504**

Jobs form – When a visit goes to the status of 'Waiting acceptance', the system will now allow users to delete the visit if necessary

**ID 5528**

Jobs form – In some circumstances, if a user had a multi-equipment job where the job type did not have a default service type, when you attempted to create a copy of the job, the system gave an error

**ID 5627**

Job visit form – If a visit had been notified to an engineer with a part attached to it, the system denied users from being able to allocate the visit to a different engineer

**ID 5641**

Jobs form – On Occasions, if you raise a multi-equipment job, the Labour Profile used is that specified in the Customer Record and not that on the associated Maintenance Contract

**ID 5757**

Jobs form – When the User Definable References and User Reference Maintenance are excluded in access rights, you can still add new entries through the Job Form

**ID 5773**

Jobs form – On occasions, if you plan a further visit on a job using the google maps route planner, it put the ETA of the visit being planned to the same ETA as the first visit

**ID 5796**

Jobs form – On occasions, if you view an engineer's jobs on the map, when you attempted to view the next engineers job, you received an error

**ID 5812**

Jobs form – On occasions, when attempting to create a job quote through a sales opportunity, the system gives an error message

**ID 5821**

Jobs form – When adding a miscellaneous item onto job, when the batch update occurred, the cost centre was not being sent to the accounts package

## Mobile Solution

**ID 5751**

Android application – Activity description was limited to 255 characters on the Android device but not on the Desktop Protean

**ID 5771**

Android application – If an activity is sent to an engineer with more than 255 characters, the engineer cannot start the activity

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**ID 5802**

Android application – If an inspection was completed on the Android application at equipment level, this was still viewable at job level

**ID 5809**

Android Application – The character limit for the 'Model' field has now been increased to be 50 characters

**ID 5828**

Android Application – On occasions, if a visit has been notified to an engineer but then the Make or Model has been amended on the Desktop Protean, the Android application gives an error message